



# Waterfront Neighbourhood Centre

Annual Report 2021

30  
*years*

#WaterfrontncTO  
Serving the Community Since 1991





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## Land Acknowledgement

*We acknowledge the land we are standing on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg), the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Metis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.*

*We are mindful of broken covenants and strive to make this right, with the land and with each other.*

*We are all Treaty people. Many of us of have come here as settlers, immigrants, newcomers in this generation or generations past. We would like to also acknowledge those of us who came here involuntarily, particularly as a result of the Trans-Atlantic Slave trade. And so, we honor and pay tribute to the ancestors of African Origin and Decent.*

# Welcome

The year 2021 marked the 30th anniversary of Waterfront Neighborhood Centre formally known as Harbourfront Community Centre. The walls of Waterfront Neighbourhood Centre (WNC) have seen 30 years of joys, triumphant, successes, challenges, fun, and laughter. It was 30 years ago when community members came together and rallied to create a space where people could come together to build a community. Led by the late community advocate David Smiley and former City Councillor Liz Amer, Waterfront Neighbourhood Centre opened its doors in July of 1991.

In those early days, WNC offered 10 programs which included afterschool programs and youth programs; 150 community members participated in programs and services supported by 12 staff members. Fast forward the present time, WNC offers over a 100 programs and services to approximately 30,000 participants; facilitated by 85 staff and 899 community and corporate volunteers.

What makes WNC so special and strong during these 30 years is the people that have helped shaped this organization. WNC would not be where it is today without the extraordinary contributions of all the staff, volunteers and community members. The strength and resiliency WNC were founded on has enabled us to get through one of our most challenging years to date.

In July of 2021, we had a chance to celebrate WNC's 30 years of exceptional programs and service. With Covid-19 restrictions lifted, WNC hosted an outdoor birthday party for the entire community. This was the first community event WNC hosted since the beginning of the pandemic.

We welcomed past and current staff, volunteers, board members and participants to enjoy a delicious BBQ and a day of fun. This celebration was reminiscent of the first days of the community centre. It was filled with joy and hope for what the future will bring for the organization and community. Most importantly, it was a thank you to the Waterfront community for being unwavering in their support, trust, and love throughout the 30 years.

As we look to the next 30 years, WNC looks forward to bringing new, innovative, and intentional programming to the waterfront community; strengthening our commitment in our efforts in Truth and Reconciliation to our Indigenous community members; and continuing to increase more access to programming to all our members in the waterfront community -- particularly our most vulnerable members.

A special thank you to all those who have played a vital role in creating a solid foundation for WNC. Thanks to all of those that continue to hold the light and love to help WNC provide the support to the community for the next 30 years.

***"Love recognizes no barriers. It jumps hurdles, leaps fences, penetrates walls to arrive at its destination full of hope."***  
- Maya Angelou



Natasha Francis  
Executive Director



Amani Yagob  
Chair, WNC Board of Management





Waterfront Neighbourhood Centre was established in 1991. WNC is a member of the City of Toronto's Association of Community Centres (AOCC). The AOCC board model is a hybrid between a City agency and an independent not-for-profit community-based organization. The City determined that this was the best service delivery model for Ward 20's waterfront community in order to meet existing and adapt to future community needs.

Core administration costs related to operating WNC are funded by the City and 100% of programs are funded through grants, donations, programs and rental revenue.

Located in the heart of the thriving Bathurst Quay Neighbourhood, our 107,298 sq. ft. 3-storey multi-use City-owned facility is home to:

- Waterfront Neighbourhood Centre - 1st floor
- St Stephen's Child Care Centre - 1st floor
- Waterfront Public School (K-8) and The City School (alternative high school) - 2nd & 3rd floors

WNC provides services to the Waterfront West community primarily, but is open to all City residents, greeting over 850 daily visitors in 2021. WNC offers a safe and supportive environment for a diverse, multicultural neighbourhood. WNC provides community development initiatives to build community self-capacity and far-reaching services that target all sectors of the community.

WNC connects with residents of all ages, offering a wide range of programs and services that support the health and well-being of our neighbours as well as meet the social and recreational needs of our ever-growing waterfront.

### Mission Statement

Waterfront Neighbourhood Centre (WNC) strives to engage all community members in an atmosphere of belonging, diversity and accessibility through our programs, services and facilities. As a cornerstone of the community, WNC also advocates for the needs of this ever-changing neighbourhood.





## VISION

WNC meets the needs of a diverse and changing multicultural community, responding to the particular needs of community members who are at risk, vulnerable, marginalized or isolated.

## VALUES

- WNC believes in the provision of programs and services in a welcoming, accessible, sensitive and supportive place.
- WNC is committed to improving the quality of life for the residents of the neighbourhood.
- WNC recognizes the value of providing volunteer opportunities for local residents to become engaged in the community centre and recognizes voluntary contributions.
- WNC is supportive of staff, ensuring they are rewarded appropriately for their work.
- WNC acts in a fiscally responsible manner.

## Board of Management 2021 Executive

Amani Yagob	Chair
Saida Said*	Vice-Chair
Cliff Ojala*	Secretary
Karen Sinotte**	Secretary
Carole Therriault	Treasurer

## Board Members

Barbara McKenney  
 Ruby Suyck\*\*  
 Lianne Jeffs\*\*  
 Yvette Hudson-Grant\*\*  
 Brenda McCabe\*  
 Virginia Martin\*  
 Linda Ballantyne\*  
 City Councillor Joe Cressy, Ward 10 (Spadina-Fort York)

\* Resigned in 2020

\*\*Appointed in 2021



# Family Programs | EarlyON

Waterfront Neighbourhood Centre offers two EarlyON drop-in programs that run on a weekly basis: Babies Drop-In, for families and children ages 0-2 and Evening Drop-In, that accommodates families with children ages 0-6. Each program is designed to support holistic child development through providing engaging, hands-on, developmentally appropriate activities. Additionally, staff provide ongoing family support through identifying relevant resources and building supportive and professional relationships with participants.

Both programs aim to support full inclusion for all participants through establishing a space in which all participants feel a sense of belonging. This is typically accomplished through the staff's efforts to support all children and families by developing meaningful and long-lasting connections with all those who attend WNC's EarlyON programs. Evidently, this sense of belonging and inclusion is reflected in most participant's reoccurring attendance since the re-opening of EarlyON programs in the Fall 2021 session.

Throughout the Fall session, the staff were diligent in implementing and maintaining all relevant COVID-19 safety protocols during both the Babies and Evening Drop-In Programs. Together, the EarlyON staff developed a fully comprehensive handbook for families to refer to regarding all safety measures being taken up as part of the local public health and safety standards. And yet, despite several precautions being taken to social distance and limit capacity sizes within programs, the staff were able to fully implement an inclusive and engaging program over the course of the Fall session.

Over the course of the fall session, we observed and heard from families about the many things they have and continue to learn through our programs. Especially leading up to the holiday season, many families shared that they loved attending the EarlyON drop-in programs as it helped them to observe what sorts of things their children are interested in and capable of that they may have never encountered before at home. Families are constantly sharing with us all the ways that they are inspired by the ever changing and dynamic programming we implement each week. Additionally, we have observed how families have been able to develop meaningful support systems through connecting and getting to know other families in the program. There is now even a WhatsApp group chat that participants share outside of the program to constantly stay in contact and connect with one another on an ongoing basis.

As many children were new to in-person programming, children have constantly been developing and improving on their holistic development, namely in improving and developing their individual socioemotional skills. This has included learning to share with other children and learning how to build relationships.

*"We have been to a number of drop-in programs in the neighbourhood, but this is our favourite. Everyone is just so welcoming and there is always something new every week."*

- EarlyON Participant

**246**

Total Number of  
Participants

**785**

Total Number  
of Visits



A group of four children are sitting on a tire swing at a playground. The child in the foreground is a girl with long brown hair, wearing a blue puffer jacket over a green hoodie and a black baseball cap. She is smiling and holding the chains of the swing. Behind her is a boy in a light blue long-sleeved shirt with the word 'CREATIVE' on it, also smiling. Further back is a girl in a red jacket, and at the very back is a boy in a pink jacket. The swing is made of wooden frames and metal chains, with a yellow slide visible in the background.

**15**

Total Number of  
Participants

**506**

Total Number of  
Visits

## Children Programs | [After School Daze Program](#)

The After Daze School program is a place for kids to come and enjoy some time with friends after a long day at school! From art, science experiments to physical activity the kids get to learn different skills while having fun with their friends. The goal of the program is to create a comfortable, safe, and strength-based atmosphere where kids can learn different hobbies or even develop long term passions through diverse activities that the staff develop while having an overall fun experience.

Aside from harnessing strengths and growth within the kids in the program, staff also encourage the kids to get to know each other and potentially build friendships that can last a lifetime. As a group we would play scrabble, charades, or any board games as a group during snack time before heading outside or to the gym. Kane and Sri's friendship, for instance, developed well while in the program. Although they go to different schools, the afterschool program is the only place that they get to bond and see each other. Talking with both Kane and Sri's parents, staff learned that they set up playdates and continued to play and talk to each other on the weekends.

After two years of the program being closed due to COVID-19, the program has been brought back to life with the amount of children that signed up for the program to the transformation of the room, as well as the activities that were facilitated by the staff.

# Youth Programs | Building Youth For the Future

2021 was a year full of uncertainty and constant changes. Through many obstacles youth and youth programs at Waterfront Neighbourhood Centre remained resilient. Throughout the challenges of facilitating programs for youth with all the restrictions in place, the youth team made things work! With a strong, enthusiastic, and hardworking team, staff strived to make youth feel supported through this tough time.

Programs were adjusted constantly to fit the needs and demands of youth! Due to the staff's hard work and dedication to the youth at WNC numerous success stories can be celebrated!

The summer months youth enjoyed their time at our day camp. The program reached full capacity with a total of 20 youth. The youth voted that their favorite trip for the summer was attending the Rec Room.

Throughout the many obstacles that were faced in 2021 with programs for youth a few organizations helped put a smile on some faces. Kids Upfront gifted WNC youth with art kits for a virtual paint night. Some of our female youth attended a private screening of the movie "King Richard" that depicted the rise of tennis stars Serena and Venus Williams.

Despite, the lockdown affecting in person programs for part of 2021, the youth team were determined to keep their participants physically active. Youth fitness kits were assembled and delivered to participants to help encourage and promote a healthy lifestyle.

A new partnership took place for the holiday season. Jays Care Foundation gifted 30 youth with a Winter All-Star package. This package included a brand-new coat, hat, gloves, and water bottle.

In 2021 over 150 youth were supported across WNC youth programs. Approximately 40 youth were new participants and continued being active in multiple programs. Through our Employment program, 8 youth were successful in securing part time jobs. The youth department also welcomed 2 new staff members to the team.

*"Participating in summer camp this year really helped me feel more comfortable with returning to school in person. I have gained a lot more confidence in being around others."*

**40+**  
New  
Participants

**150**  
Total Number of  
Participants

*"The multimedia studio has helped me so much with working on my music! A free studio for youth, this is a great opportunity. I appreciate the centre so much!"*

*"Youth cooking is one of my favorite programs to attend at the centre. I get to be with my friends, people who I have not seen in a while, and get advice from staff. It feels like a second home!"*



# Seniors Programs | Learning & Sharing Together

It has been quite a year, 2021! One of learning, sharing, and working together to meet the many government and Toronto Public Health directives during the COVID-19 pandemic. Through it all, our seniors have continued to find joy and community in our programming such as the Medicine Wheel Garden, Carnival Games event, and Walking Programs.

Our seniors and volunteers participated in a new program **"A Gathering Place"** which is our Indigenous Medicine Wheel Garden Project led by horticulture expert Michael Gebremariam.

In **"A Gathering Place" Indigenous Medicine Wheel Garden (IMWG)**, our seniors program participants and volunteers learned about the Seven Grandfather Teachings. In the traditional story, "[A] child was chosen to be taught by the Seven Grandfathers to live a good life. He was taught the lessons of Love, Respect, Bravery, Truth, Honesty, Humility, and Wisdom" (Waseyabeck 2020).

On Thursday July 9th, 2021 WNC took part in a Blessing Ceremony with Elder Gloria Harris, with food offerings to Lake Ontario. In this ceremony, the trees of the IMWG were tied with ribbons of the Four Colours. Each of the Four Colours represent the seasons, animals, and traditional medicines. For instance, the White quadrant faces north and represents Winter, Polar Bear and Snow Owl, and stands as the time to honour our Elders and the traditional medicine of Sweetgrass.

Elder Harris also conducted a Smudging Ceremony and smudged each of the attendees. She spoke about the Native history, culture, and legacy. Others spoke about the pain and suffering of residential school survivors and their communities, as well as the ongoing efforts at reconciliation. Truth & Reconciliation Calls of Action were read and shared in six areas of work: Child Welfare, Education, Language and Culture, Health, Justice, and Newcomer to Canada. Elder Gloria Harris donated a painting of a Residential School along with children's shoes and teddy bears in remembrance of the missing and murdered children. Everyone took home food packages of The Three Sisters Soups, Bannock and Cedar Teas.

In the summer of 2021, WNC held the first **Seniors Carnival Games**. Over 60 seniors and their families attended on a sunny afternoon filled with games, prizes, food and fun! For many it was a blast from the past with their favourite childhood games set up at each table bringing back happy and nostalgic memories from before the pandemic! Seniors won many prizes and even got to take home PPE masks, hand sanitizers, and plush toys. Fun and engaging event brought both staff, seniors, and other volunteers together to make fun summer memories!

As WNC transitioned through the pandemic, we offered a special program for our isolated and homebound seniors that supported our seniors through weekly telephone check-ins and bi-weekly special events. **Seniors Online Pal Program** helped connect community volunteers and seniors with WNC after the long periods of on and off lockdowns. Some of the special programming included Laughter Yoga, Afro-Fitness and Fun, Healthy Eating Workshops, and Storytelling Workshops.

*Special thanks to our funder Ontario Ministry for Seniors & Accessibility and Government of Canada -New Horizons for Seniors for their ongoing support to these programs.*



# Community Engagement | The Greatness Of A Community Is Most Accurately Measured By The Compassionate Actions Of Its Members.

In Spring 2021, Waterfront Neighbourhood Centre became a part of the City of Toronto's Vaccine Engagement Team. WNC was approved for \$20,589 to help support the COT's immunization mobilization plans among diverse communities across Toronto. Collaborative work with partner agencies in the Downtown West, Ontario Health Teams, University Health Network, Toronto Public Health, Community Ambassadors and Mutual Aid Networks played a critical role in helping our Waterfront Community increase access to vaccinations and address emerging issues related to vaccination and health. Through these collaborations we were able to:

- Host 2 COVID-19 Community Pop-Up Testing Clinics
- Host 2 COVID-19 Vaccination Clinics May 21st, July 24
- Host a COVID-19 Children's Vaccination Clinic for 5 – 11-year-olds, 1st, 2nd, 3rd dose for 12yrs+, Boosters on December 17th
- Static Clinic at Waterfront Neighbourhood Centre Confirmed as of Sept. 13 to Dec. 13, 2021
- Hired 3 Community Ambassadors; ambassadors provided resources and information sharing, vaccine engagement, community outreach and wellness education online, wellness check-ins, and referrals, via phone, online and in-person.
- Held 4 Printing and Lamination Pop-ups for the Waterfront Community – Nov. 13 & 20, Dec. 11 & 12th.
- Created community ambassador email to use for external communication including appointment booking support, information, and resource sharing [communityambassadors@waterfrontnc.ca](mailto:communityambassadors@waterfrontnc.ca).
- Partnered with Waterfront local businesses; held 3 information booths at partnered locations
- Held ongoing vaccine engagement information sessions at the Waterfront Public School, City School, St. Stephen's Daycare, 545 Homes First Shelter
- Community Ambassadors extended vaccine engagement opportunities through door to door knocking and in-person information sharing. Reached 300+ residents from 150 Dan Leckie Sept. 2, 125 Queens Wharf Oct. 28, Windward Co-op Nov. 11 & 12, Co-op at 633 Lakeshore Boulevard West Dec. 11, 2021.



With the strong dedication and commitment from our WNC Community Ambassadors, and ongoing support of partner agencies, we were able to reach 1500+ people, ages ranging from 5 yrs to 90 yrs of age.

*"Volunteering with my senior has allowed me to realize that you can connect with people virtually that may not have been developed if the pandemic wasn't present. Social media is suitable for people to communicate with one another and calling this individual every week to chat about anything and everything is essential for their wellbeing and mental health and mine."*

– Volunteer

**1500+**  
Vaccinated



## Winter Warm Up

In December, WNC hosted in partnership with Nieuport Aviation and Billy Bishop Airport, an event called “Winter Warm-Up”. This event served 100 underhoused and transient individuals, and local encampment residents. A holiday dinner and a winter weather safety kit containing winter clothing items, hygiene products and food vouchers. Brands Canada, Parkdale Community Food Bank provided hydrated soup mix and winter coats to support our cause. We extend our thanks to MPP Christopher Glover and Spadina-Fort York Community Care for volunteering and assisting in the outdoor distribution of hot meals to homeless individuals in the local community.

## Community Coordination Plan (CCP) - Downtown West - Emergency Food Delivery Program

Waterfront Neighbourhood Centre was proud to be an existing partner of the Downtown West Emergency Food Delivery Consortium. Along with four other organizations including, Parkdale Community Food Bank, Scadding Court Community Centre, Spadina-Fort York Community Care, the Bike Brigade, and the support of the City of Toronto, we were able to provide food insecure households in the Downtown West area with weekly deliveries of fresh food hampers with a focus on residents who are COVID-positive, self-isolating and/or immunocompromised. In addition, we provided support to low-income residents and vulnerable, homebound seniors.

Home-delivered meal programs can increase food security, decrease problems caused by shopping or lack of transportation, and decrease food rationing. On behalf of our community residents and their families served, we thank our partners and their strong efforts to ensure the succession of this project.

WNC looks forward to strengthening our collaborations and future partnerships to offer these much-needed projects in eliminating food insecurity in our community and achieving food accessibility for all.

## Community Kitchen Program

Throughout 2021, our Community Kitchen Program delivered cooking sessions during the COVID-19 lockdown periods online and hybrid formats. Sessions this year were modified into two sessions to facilitate two small groups of participants following COVID-19 protocols. Our amazing staff Zahide produced pamphlets on topics that included anti-inflammatory foods, natural sources of vitamins, and managing your mental health during COVID-19. Zahide, our Lead Cook also created regular cooking videos and recipes that were posted on YouTube and WNC social media channels.

Through our Community Kitchen Programs, we were able to prepare and deliver a total of 140 hot meals to some of our most vulnerable participants including homebound seniors.



# Volunteer Program & Corporate Giving | Volunteering Is Empathy In Action

Waterfront Neighbourhood Centre volunteers are shining examples of excellence and show us how volunteerism can help us develop empathy for others. Despite challenges and setbacks with COVID-19 in 2021, WNC's volunteer program has continued to thrive and blossom. Our volunteer program was offered both in-person and virtually with incredible and unique volunteering opportunities.

In 2021, WNC proudly welcomed over 327 amazing, compassionate and talented community volunteers, students and corporate volunteers of all ages. WNC volunteers have contributed over 6,680 service-hours, which had a benefit of \$180,387 in value and helped Waterfront Neighbourhood Centre to meet its mission and vision of delivering much needed programs and services during these challenging times. WNC volunteers not only gave their valuable time but also made substantial financial donations to our grocery gift card drive which helps to provide groceries for community members seeking food security. In addition, volunteers helped raise \$11,835 in support of WNC's subsidized programs which helped WNC to offer 30 free programs.

WNC volunteers have stepped up this year by providing assistance in delivering services and sponsoring special events in support of waterfront families. They have supported community events that include Black Excellence Event; Senior's Online Pal Program, Walking Groups and Tech Talk workshops; Vaccine Pop-Up Clinics; Indigenous Medicine Wheel Garden Blessing Ceremony; 30th Anniversary Curbside Kick Back BBQ; and Summer Day Camps.

WNC's remarkable Corporate Volunteers have also provided much needed support this year hosting events, helping with community gardens and fundraising. Corporate Sponsors include **Elevation Church Volunteer Day for Medicine Wheel Garden; Youth Holiday Gift Drive; Nieuport Aviation Winter Warm Up; Lion's Club Holiday Party and Porter Airline's Holiday Giving.**

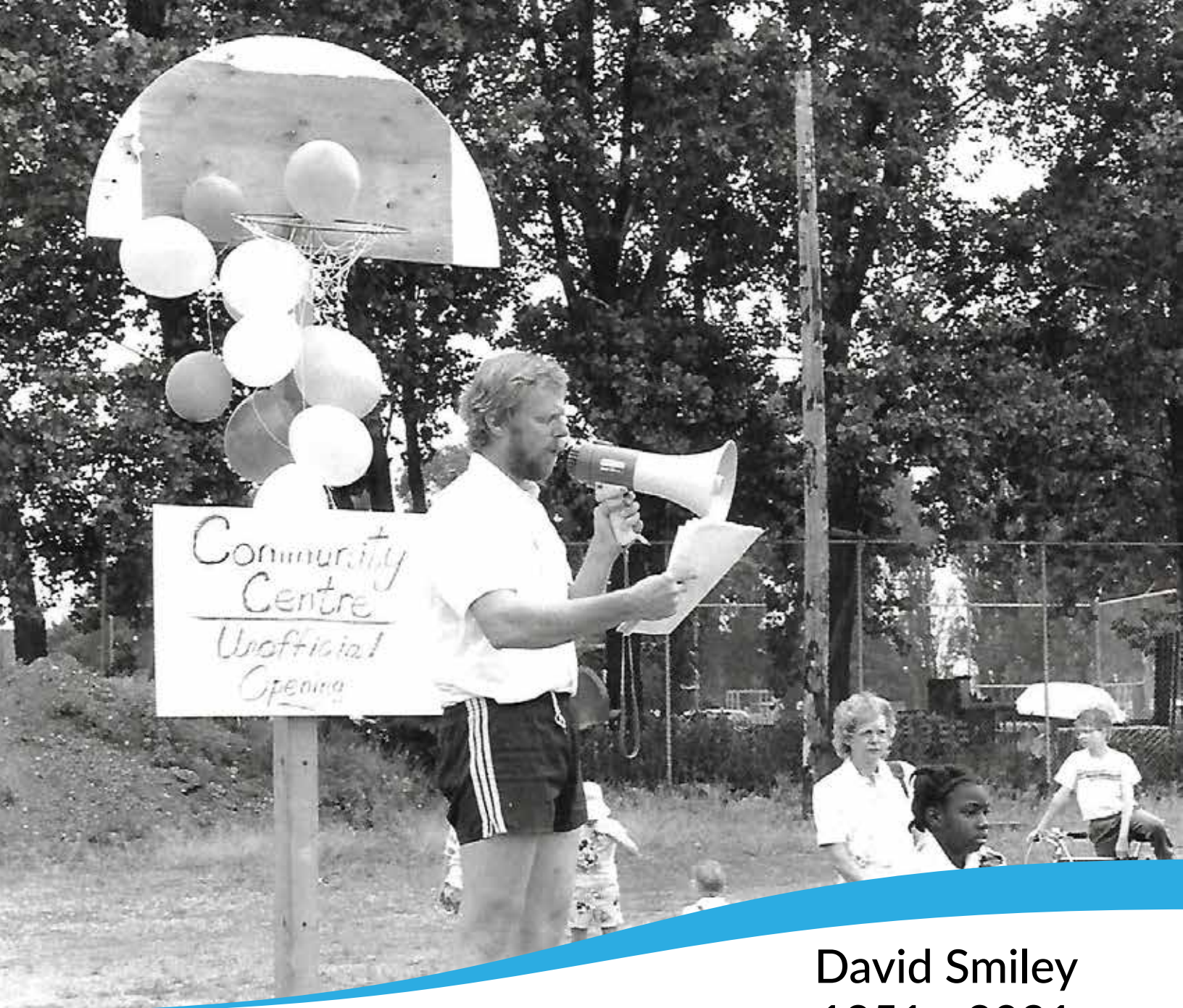
WNC volunteer program truly is a welcoming and inclusive program for all! We would like to say thank you to our amazing and talented WNC staff team for their support and leadership for our volunteers.

On behalf of our WNC's staff team and Board of Management, WNC would like to congratulate all of our volunteers for their extraordinary compassion and kindness for the past 30+ years! WNC could never have succeeded without your dedication and ongoing support.

**6,680**  
Volunteer  
Service Hours

**\$11,835**  
Donated Fee  
Subsidies





## David Smiley 1951 - 2021

On November 8th, 2021, Waterfront Neighbourhood Centre lost a beloved member of the Waterfront community, David Smiley. David Smiley was a founding board member and the community's political tutor. He taught us how to find our way into City Councillor's offices to educate the politicians about the ignored needs of the Bathurst Quay residents, who were then living as waterfront pioneers, without any service to speak of. He was a leader in this new community, living in Arcadia Coop, photographer by trade, and over 29 years ago staged a community rally which challenged the city to build our community centre. David served as a member of the WNC Board of Management from 1992 to 1998. As a result, has gifted a wonderful legacy for the community by his advocacy actions, his passion for our Waterfront Neighbourhood Centre and what it represents to the community.

In his obituary published in November 2021, it stated that David demonstrated his advocacy through his gift of photography. "Documenting the long march of the women's movement, the struggle to build stronger unions, the dangers of Litton Industries cruise missile manufacturing, and the disruption the Billy Bishop airport makes to Island and city life"

David's passion for the waterfront community will live on in the legacy Waterfront Neighbourhood Centre was built on. We will miss him dearly, WNC's member number 1 and always first in our heart.

# Facility Operations | Together A Great Place To Be

What a year it has been! COVID-19 continued to challenge us through many waves of ups and down and constant changes to the way we operated our facility. As a team, WNC have been able to navigate the many changes set forth by the Ministry of Ontario, City of Toronto and Public Health Units.

Through all of this, we have had some good things happen!

Jungle Media Inc. working on a project with Converse commissioned Alexis Eke to design a mural that represents her interpretation of "Joy." Her work came to life on the North West corner walls of our building. The project strived to engage all community members in an atmosphere of belonging, diversity and accessibility through their programs, services and facilities.

Private Eyes Series which airs on Global TV used an image of our facility in one of their episodes in season 5. Our facility was used to depict a medical clinic in their episode. The show takes place in Toronto and is the number 1 broadcast shows in Canada.

The Bentway – "Play Path" Project installed a vinyl path on the East Side of the building on the ground. This was part of their summer programming where they had various interactive art installations throughout the city. WNC was also used to showcase the Bentway's Happy Clouds exhibition. The Happy Clouds making machines created Happy Face Clouds made from environmentally friendly bubble fluid infused with helium to make them float up and away bringing smiles to the thousands of people walking along the waterfront.

The outdoor basketball court was booked for a short film called "Inheritance" by the NBA that premiered at the TIFF Festival on Friday, September 17.

Our space was rented to film a movie called "Sissy". It's LGBTQ+ short film about a child exploring their gender identity while managing loss.

Energy Retrofit Project began the last and final stage of project. The Building Automated System (BAS) is being upgraded with Geothermal System that will use lake water to heat and cool the facility. Project completion is set for spring of 2022.

None of this would have been possible without the support and dedication from my committed staff team. Special thanks to Israel, Caretaker Co-ordinator, Lula, Shanice and Jason our Facility/Rental Attendants and Jun, Juliana, Tabassum and Madison our Facility/Rental Attendants – Screeners.

*"I'd like to just say thank you to you and your staff for keeping WNC operating, especially over the past few years of pandemic. My group has been running for quite some time – maybe 15 years? And it's always been a great facility and positive experience. Thank you to yourself and all the staff that keep it running!"*

- Michael Chow, Chow League

**1,113**  
Total Rental  
Hours

**\$40,595**  
Rental  
Revenue



# Staff Recognition | A Great Team Member Is Like A Four-Leaf Clover, Hard To Find And Lucky To Have

One of the many reasons WNC has been so successful over the past 30 years is due to the hard work and efforts of the staff. WNC has been fortunate in having the most dedicated and passionate staff members that make up our amazing team. Past and current staff members have gone above and beyond to ensure community members are being empowered, inspired and loved each time they enter the building. From a simple hello to leading activities to supporting our most vulnerable, our WNC staff team passion for this work shines through everything that they do.

For 2021, WNC would like to recognize the following staff members:



**Elizabeth Escobar**  
5 years of Service

Over the past 5 years, Elizabeth has been a part of the WNC Senior and Community Development department and a Senior's Worker. In this role, Elizabeth has contributed to successful programs that include Afternoon Tea & Social,

Senior's Sports and Senior's Baking. She has provided support to many seniors in need of access to resources. Elizabeth's welcoming smile make it easier for all that work with her! We want to recognize and congratulate her success and journey at Waterfront Neighbourhood Centre.



**Shanice Johnson**  
5 years of Service

Shanice was previously a participant of WNC as a child frequenting in our children and youth programs and has now been part of our WNC team for 5 years. Shanice started out working in the Children's department as an Activities Leader in our After

School Program and has made her way to both our Admin and Facilities department showing great leadership skills. Shanice takes great pride and initiative in getting the job done. She is a great problem solver and always has great ideas on how to better serve our community.



**Michael Gebremariam**  
5 years of Service

Michael Gebremariam, our Community Gardener Extraordinaire has been an integral part of the WNC team. Our Community Connect Garden has flourished since Michael began working at WNC 5 years ago. Through his

expertise and passion for the garden, Michael has helped produce approximately 5000 pounds in vegetables, herbs and plants. Harvest from the garden is sold once per week to help raise funds for our community garden but our priority lies on providing food for those facing food insecurity. Through our existing programs our garden can provide healthy snacks, and support meal deliveries for our most vulnerable community members. Sustaining our garden has been achievable because of Michael's commitment and leadership and our community is beyond grateful.



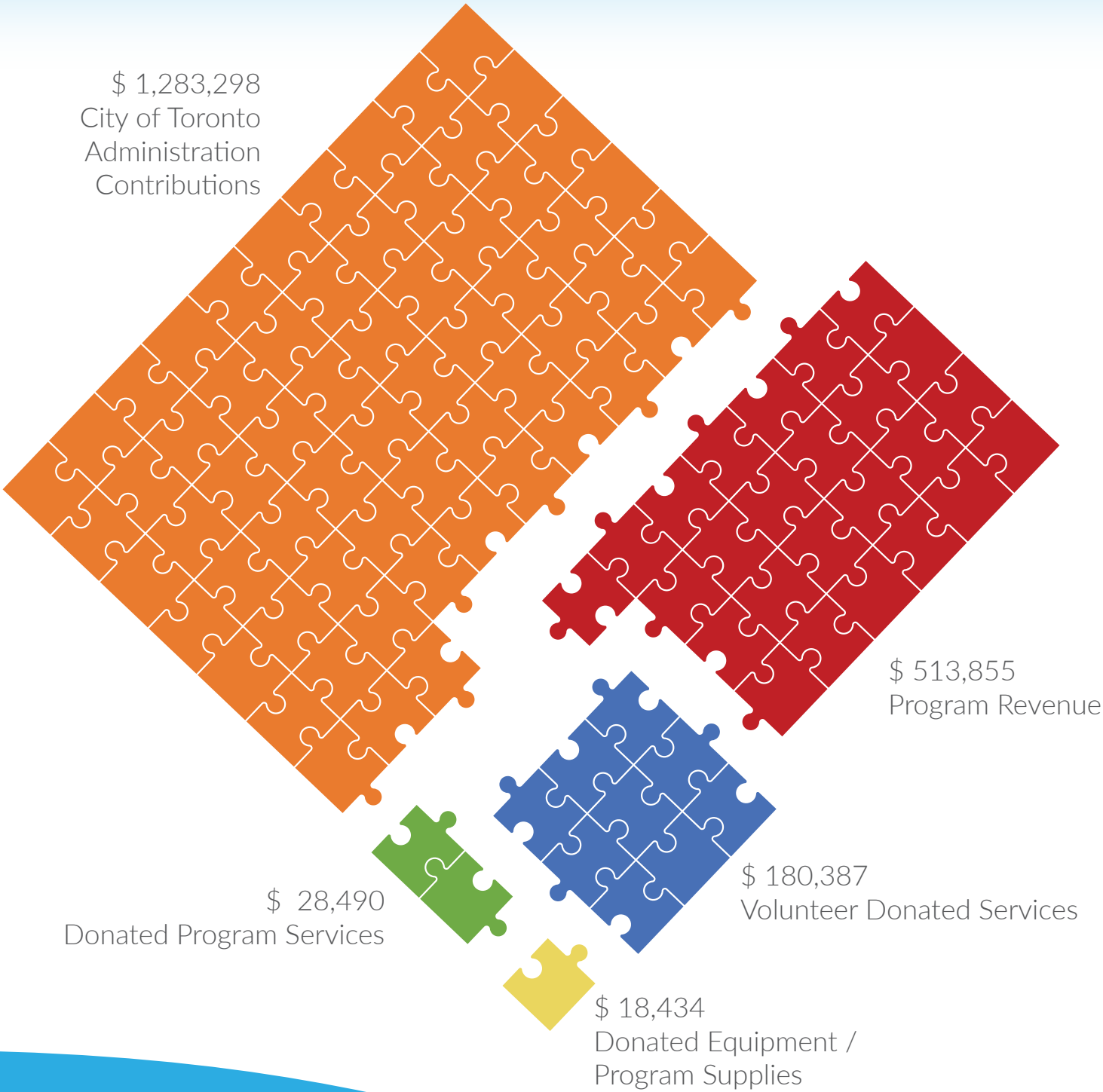
**Donna Galasso**  
10 years of Service

As WNC's Manager of Financial Operations, Donna Galasso is an essential member of the WNC team. Overseeing the financial operations, Donna's organization and attention to detail has provided WNC with successful yearly audits

and City of Toronto budget submissions. Besides her expertise in her financial abilities, she is an amazing baker and quilt maker. Every year, Donna has volunteered her time teaching our youth to bake delicious cookies during the holiday season.

*Congrats!*

# 2021 Financial Summary



	2021 Actual	2020 Actual
<b>Program Revenue</b>		
Grants		
Government of Canada	\$ 148,163	\$ 117,109
Provincial	51,269	51,819
City of Toronto	127,991	86,105
Other Foundations	57,567	95,620
	<u>384,990</u>	<u>350,653</u>
Donations/Fundraising/Other	20,646	46,760
Program and Membership Fees	56,158	92,857
Rental Fees	40,596	22,579
Interest	11,465	22,242
	<u>128,865</u>	<u>184,438</u>
<b>Total Program Revenue</b>	<u>513,855</u>	<u>535,091</u>
<b>Program Operating Expenditure</b>		
Salaries and Wages	375,331	446,370
Employee Benefits	43,200	54,607
Materials and Supplies	77,872	70,951
Purchase of Services	24,749	22,916
Asset Amortization	1,794	9,023
	<u>522,946</u>	<u>603,867</u>
Excess of (expenditures over revenue)		
Revenue over expenditures - Program	<u>-9,091</u>	<u>-68,776</u>

	2021 Actual	2020 Actual
<b>Administration Operating Expenditure</b>		
Salaries and Wages	824,367	939,740
Employee Benefits	232,406	262,064
Employee Benefits - post-employment benefits	66,085	79,585
Materials and Supplies	139,662	67,154
Purchase of Services	88,727	137,169
Amortization of Capital Assets	11,995	4,082
Amortization of deferred Capital Cont.	(11,995)	(4,082)
	<u>1,351,247</u>	<u>1,485,712</u>
<b>City of Toronto funds -</b>		
Core Administration	1,283,298	1,430,884
Vacation Payable	1,864	(24,757)
Post-Employment Benefits	66,085	79,585
<b>Funding payable by City of Toronto</b>	<u>NIL</u>	<u>NIL</u>

## Family Programs

Baby Family Support Program Drop-In Ages  
0 - 2 yrs.  
Ballet & Fairy Tales  
Children's Soccer Ages 3-4 yrs.  
Family Drop-In Ages 2 - 6 yrs.  
PEEP Programs Ages 3 - 4 yrs.  
Ready, Set, Learn at Home Classes  
Sing with Me 0-2 yrs  
Tots and Me Creative Movement  
Wednesday Evening Family Support Drop-In  
Ages 2 - 6 yrs.

## Family Program Virtual Services

Drop In - Telephone Service Hours for  
Parent/Caregiver Support  
Facilitated Parent/Caregiver Discussion  
Hands-on Activities & Resources  
Interactive Child Focused Sessions  
Other: Email Services hours for Parent/  
Caregiver Support  
Recorded Child- Focused Sessions

## Children Programs

After School Program  
Children's Badminton  
Children's Ballet  
Children's Hip Hop  
Children's Jazz  
Children's Soccer  
Children's Tennis  
March Break Extravaganza (Virtual)  
Musical Theatre for Kids Ages 5-8 yrs.  
PA Day Camps  
Sports for Change  
Summer Day Camp  
Visual Art Clubs

## Tween/Youth Programs

Girls Group  
Tween After School Program  
Tween Boys Club  
Tween Cooking  
Tween Holiday Dinner  
Tween Homework Help  
Tween Lounge  
Tween Lunch Time Lounge Waterfront PS  
Tween PA Day Camps  
Tween Room 13 Art Studio  
Tween Sports  
Tween and Youth Summer Leadership  
Program Grade 6 - 12  
Youth Outdoor Sports & Recreation

## Youth Programs

Young Men's Group

Multimedia Studio  
Youth Advisory Committee  
Youth Basketball  
Youth Cooking  
Youth Fitness & Health  
Youth Holiday Dinner  
Youth Info, Support & Referrals  
Youth Lounge

## Senior Programs

A Gathering Place - Medicine Wheel Garden  
Baking for fun  
Book Club  
Community Kitchen  
Community Kitchen - Virtual (Youtube)  
Computer Basics for Seniors  
Elders Advisory Committee  
Euchre and Bridge Games  
Funky Fitness - Intermediate  
Gentle Fitness  
Gentle Yoga - Level 1  
Older Adults Games  
Online Pal Program for Seniors  
Senior Sports  
Senior's Community Potluck & Monthly  
Birthday Celebrations  
Seniors Connect 2.0  
Seniors Summer Day Camp  
Seniors Walking Group  
Studio 60 Senior Art Program - Friday  
Tai Chi for Seniors

## Workshops

Mental Health Workshop  
Fall Prevention Workshop  
Human Rights Workshop

## Community Development/Other Services

Clothing Program  
Community Check-Ins (Covid-19)  
Community Connect Food Gardening  
Program  
Community Connections/Networks  
Community Knitting & Crochet Group  
Community Outreach  
Downtown West Mutual Aid  
Emergency Food Delivery (Covid-19)  
Food Access Program/Food Vouchers/Food  
Delivery  
Good Food Box Program  
Job Search/Resume Assistance  
Men's Social Group  
Clothing Program  
Seniors Carnival Games- end of Summer  
2021  
The Waterfront Good Food Market  
Translation Services

Transportation TTC  
Waterfront Neighbourhood Pods  
Women's Circle  
WNC Courtyard Garden  
WNC Neighbourhood Support & Referral  
Services  
WNC Subsidy Program

## Fitness, Wellness & Dance

Body Sculpt and Condition  
Yoga

## Adult Sports & Fitness

Co-Ed Adult Badminton  
Co-Ed Adult Basketball  
Co-Ed Adult Volleyball  
Co-Ed Ping Pong  
Volleyball  
WNC Weight Room  
Women Only Weight Room

## Ball Courts

Indoor & Outdoor Courts

## Social Media

Instagram  
Twitter  
Facebook

## Special Events/Workshops

Be a Bud Fundraiser- July 23rd, 2021  
Community Forum (Zoom)  
Community Kitchen Holiday Party  
Diwali Celebration  
Early ON Summer Drop In (In Person) -  
August 20th, 2021  
Elevation Church Garden Day  
Every Day is Earth Day Event (Google Meet)  
Falloween Extravaganza Week- October  
26th-30th 2021  
Food Drive partnered with City School - Fall  
Session  
Halloween Costume Party (After School  
Program) - Fall Session  
Indigenous Medicine Wheel Garden  
Blessing Ceremony  
International Women's Day  
Minute to Win It Games Day (After School  
Program) - Fall Session  
Pal Program - Art Workshop  
Pal Program - Fitness Workshop  
Pal Program - Laughter Yoga  
Senior Halloween Event - Chris Glover  
Seniors Carnival & Games  
Senior's Holiday Dinner  
Seniors Pirate Life Trip  
Slack Tutorial Workshop  
Starbucks Volunteer Day  
Stress Relax & Anxiety: Meditation  
Workshop  
Truth & Reconciliation

Young Women's Group  
Get Jobs for Youth (GJY)

# 2021 PROGRAMS & SUPPORTING PARTNERS



Winter Coat Drive- December 2021  
Winter Warm Up  
Vaccination U of T Sci-Chat Workshop  
Vaccine Pop-Up Clinic  
Your Vision-Vision board making (Young Women's Group) – Fall Session  
Youth Holiday Dinner

### **Social Media Campaigns**

Mindfulness Mondays  
Black History Month  
International Women's Day  
Truth and Reconciliation  
Bell Let's Talk  
Pride Month  
Earth Day  
COVID-19 Vaccine Engagement

### **Supporting Partners**

City of Toronto - Children's Services  
City of Toronto - Housing TO  
Community Police Liaison Committee - 14 Division  
Corporate Real Estate Management - Parks, Forestry & Recreation  
Kensington Health  
Mid-West Toronto Ontario Health Team Secretariat  
Toronto Police Services (14 & 52 Division)  
Toronto Public Health  
Toronto Public Library - Fort York  
Toronto Star Fresh Air Fund  
Toronto Star Santa Claus Fund program  
University Health Network (UHN)

### **Government Partners**

Service Canada - Canada Summer Jobs  
Government of Canada-New Horizons for Seniors Programs  
Government of Ontario-Ministry for Seniors and Accessibility  
Ontario Ministry of Education  
Older Adult Centres' Association of Ontario (OACAO - Seniors Fair)  
Public Health Agency of Canada (PHAC)  
Community Action Program for Children (CAPC)

### **Agencies & Community Partners**

Art Gallery of Ontario (AGO)  
Bathurst Quay Neighbourhood Association (BQNA)  
Brands for Canada  
Canadian Mental Health Association  
Central Local Health Integration Network (LHIN)  
Central Toronto CHC  
Choose Health Ontario - SRCHC  
CityPlace Residents Association (CPRA)  
Cliff Ojala - Community Music Lessons  
College Montrose Children's Place-EarlyON Child & Family Centre

Dance Ontario  
Elder Abuse Ontario  
Elevation Church  
Family Service Toronto - Growing Up Health Downtown (GUHD)  
Family Service Toronto - Senior & Caregiver 55+  
Good Food Box Program/FoodShare - 150 Dan Leckie Way  
Harbourfront Centre  
Harbourfront Chorus  
Jays Care Foundation  
Heart and Stoke Foundation  
Kensington-Bellwoods Community Legal Clinic  
Kids Up Front Foundation Toronto  
La Leche League Canada  
Liberty Village Toastmasters  
Middle Childhood Matters Coalition Toronto  
Maple Leaf Sports & Entertainment (MLSE)  
Midwest Toronto Sub-Region Advisory Table  
Pirate Life  
Toronto Community Housing

### **Agencies & Community Partners**

Art Gallery of Ontario (AGO)  
Bathurst Quay Neighbourhood Association (BQNA)  
Bike Brigade  
City of Toronto - Downtown West Cluster  
College Montrose Children's Place - EarlyON Child & Family Centre  
Family Service Toronto - Growing Up Health Downtown  
HomesFirst Shelter  
Kids Up Front Foundation  
Native Canadian Centre of Toronto  
Neighbourhood Pods TO  
North York Community Centre  
North York Community House  
OACAO- Ontario Association of Older Adult Centres  
Older Adults Centres' Association of Ontario (OACAO)  
PARC - Parkdale Activity Recreation Centre  
Parkdale Community Food Bank  
Parkdale Queen West Community Health Centre  
Services (TNG) - OTF Grow Grant - N2N 2.0  
Sobeys (Fort York)  
Social Planning Toronto  
Scadding Court Community Centre  
Spadina-Fort York Community Care Program  
St. Stephen's Community House Childcare  
TD Park People  
The Bentway Conservancy  
The City School (TDSB)

The Neighbourhood Group Community  
TNC- Affinity Groups: Community Development, Truth and Reconciliation and Volunteer Coordinators Staff Teams  
Toronto Bathurst Lion's Club  
Toronto Community Housing Corporation (TCHC)  
Toronto Neighbourhood Centres (TNC)  
UHN Toronto Rehabilitation Institute  
United Way Emergency Community Support Fund  
Waterfront BIA  
Waterfront Good Food Market/FoodShare 25 Bishop Tutu  
Waterfront Montessori Children's Centres  
Waterfront Public School (TDSB)  
West Neighbourhood House  
Youth Employment Services (YES)

### **Corporate Partners**

Aramark  
Bargains Group  
Billy Bishop Toronto City Airport  
BizSys Inc.  
Canadian National Exhibition  
D-ONE  
Harmony Marketing  
Little Kickers  
Nieuport Aviation  
Porter Airlines  
PortsToronto  
RBC Royal Bank  
SalesForce Canada  
Shade PI S5 Productions Inc.  
Sony Pictures Canada  
Starbucks  
TELUS  
The People's Pantry  
Tim Horton Children's Foundation

### **College, Universities and Schools**

George Brown College  
Humber College  
Ryerson University  
Seneca College  
University of Toronto  
York University

*Thank you to the many generous individuals who to support our agency.*





Waterfront  
Neighbourhood  
Centre



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